

# Corporate Profile



## Bono Technology Solutions

*"technology is our business"*



IT Outsourcing



IT Support



IT Sales



Network Cabling



IT Consulting



Website Design

Understanding Your Individual  
IT Needs Better Than Anyone

No matter who you are.



## COMPANY PROFILE – OVERVIEW

### Align your IT with your business

Bono Technology Solutions is offering dynamic services and specialized support, we are committed to providing comprehensive solutions and services to NGO's, Government, Municipalities, midmarket businesses and focused strategic consulting services to enterprise businesses. As an ICT services focused company we provide end- to-end solutions and needs-driven consultation. In short, we help dynamic organizations align their IT services with their business requirements.

### We think IT so you don't have to

We offer a wide range of services by operating our client's technology environment for them. In doing so, we are able to maximize the opportunity for our clients to sustain their initial competitive advantage while removing the increased risks that accompanies small and large business dependence on technology solutions.

### You get the best solution every time

Bono Technology Solutions works in collaboration with their clients to design, deploy, operate, and improve the IT services that are essential to their businesses. In addition, the extent of product and service offerings makes Bono Technology Solutions a valuable contributor in an industry where we are known for using both reliable tested solutions and new innovative methods depending on what suits our client's needs the best.

### We deliver on time and in budget

Using a consultative approach, our experts identify which areas of our clients business can benefit from our services. This transforms IT from a mere overhead cost, albeit one that provides commodity services, into a strategic value-add for our clients business. Bono Technology Solutions is committed to meeting our client's needs as well as working within their budgetary parameters.

### You get the best suppliers in the industry

Bono Technology Solutions boasts partnerships, reseller agreements and long-term associations with both local and international technology partners. As a result, we are in a position to offer world-class solutions, complemented by on-going support, thereby ensuring our solutions and services are successfully implemented and managed.

### Serving Africa from Johannesburg

Bono IT Solutions head office is based in Johannesburg. We also offer fully managed IT support services to clients across southern Africa and Africa, by means of skilled agents and partners coordinated by our central service desk.

## VALUES, BENEFITS AND THE WAY FORWARD

### Our core business values

Bono Technology Solutions believes that technology is at the forefront of empowering people and organizations throughout the world. Our core business values are therefore, to discover opportunities for creating transformation; to use our knowledge and expertise in supporting positive change and to enable people in producing powerful new developments.

### The benefits of having Bono Technology Solutions as your ICT services provider

- You are the most important ingredient in a partnership with a top team of IT specialists
- You enjoy the freedom to focus on what you do best
- You enjoy cost-effective access to the best IT expertise and the latest technologies
- You have the peace of mind that comes with measurable performance indicators



- You have a competitive edge in your sector or industry
- You have access to 24-hour on-site support and You
- have the flexibility to adapt their IT infrastructure to meet your requirements.

### Increase your ROI and decrease costs

Bono Technology Solutions envisions a future in which clients of all sizes think of us when they need to increase their ICT return on investment and decrease their total cost of ownership while enabling and streamlining their ICT operations and ensuring business continuity. To achieve this, we intend to continue to listen to our current and future client's needs and be both flexible and available when adapting to new and cutting-edge technologies and global best practices.

## OFFERINGS

### Strategic Consulting

We supply architecture and design services for all advanced infrastructure solutions, virtualization, storage solutions, core network infrastructure, back-up and disaster recovery, compliance and outsourcing needs. So, whether it's time to review your IT strategy, evaluate new technology, design architecture, manage the deployment of new technology or understand IT best practice, we offer independent, vendor-free advice to make it happen.

### Infrastructure and Application Solutions

Your business deserves customized solutions that are able to maximize profits. We address your needs ranging from:

- Operating platforms, unified communications and messaging
- End-to-end security management
- Storage offerings
- Virtualization strategies and
- Unified Networking

With Bono Technology's guidance, our clients are steered through the steps of the process, whether it be the entire project or a series of business enablers, equipping you with infrastructure, applications and services that enhance your ICT environment.

### Software and Services

Bono Technology Solutions offers a managed element with every type of service we deliver, taking responsibility for selected IT services and managing the delivery of those services in their entirety, supported by a 24-hour Service Desk. This offering:

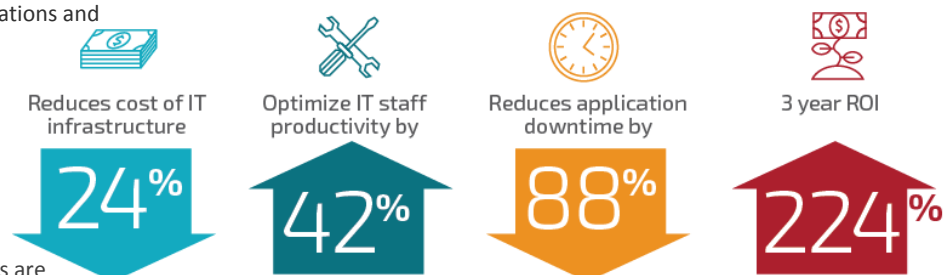
- Automates and consolidates IT requirements and reduces costs
- Increases IT service levels by increasing security, availability and reliability
- Increases the capabilities of IT-enabling organizations to work effectively and
- Reduces the effort required to manage, operate and maintain IT infrastructure.

### Professional Support

Bono Technology's range of support services is able to Optimize our client's ICT environment by providing 24-hour cover, permanent on-site staff, on-call staff and remote support with the expertise you require against a defined Service Level Agreement (SLA).

### Service Desk

Bono Technology's call Centre is staffed with knowledgeable, friendly and patient call Centre agents who are contactable at any time throughout the year. For telephonic support, troubleshooting or network administration, clients can either request a remote call or create an incident request by contacting Bono Technology Solutions on +27 11 825 0315 | +27 82 805 4042, e-mailing [info@bonotech.co.za](mailto:info@bonotech.co.za) or visiting [www.bonotech.co.za](http://www.bonotech.co.za) for more information.



## RELATIONSHIPS

Bono Technology's broad spectrum of partnerships is testament to our membership of select communities that are professionally certified and rigorously trained to complement and extend our partners' global service capabilities. This means best-in-class products and services – guaranteed.



Datto protects essential business data for tens of thousands of the world's fastest growing companies, delivering uninterrupted access to data on site, in transit and in the cloud.



Bono IT Solutions is HP Registered Partner – Get the powerful computing experience you've been looking for with HP laptop PCs. Your network is at risk every minute of every day. Protect your business with the world's most secure printers<sup>1</sup> and PCs.



**Most Tested. Most Awarded. Kaspersky Lab Protection.**

For three years in a row, their security technologies have been the most tested and most highly awarded. **270K+**

**ORGANIZATIONS** Large enterprises, public sector organizations and smaller businesses choose Kaspersky Lab to help protect their corporate systems, data and processes. **and 400M+ USERS PROTECTED** - their privacy, money, files, photos, family and more.



Mozy by Dell provides enterprise-grade security and world-class data management through Dell EMC data centers to over 100,000 organizations globally.



Bono IT Solutions is a Microsoft Registered Partner.

Whether you are doing business in the cloud, on-premises, or somewhere in between, Microsoft have you covered. Office 365 allows your employees to collaborate for free with online versions of Microsoft Word, PowerPoint, Excel, and OneNote. Save documents, spreadsheets, and presentations online, in OneDrive. Share them with others and work together at the same time.



Box.org is a cloud content management and file sharing service for businesses. The company uses a freemium business model to provide cloud storage and file hosting for personal accounts and businesses



Dell EMC serves a key role in providing the essential infrastructure for organizations to build their digital future and transform IT. Dell Technology is committed to provide the solutions that help your organization achieve and accomplish. Dell offers an effective next day onsite warranty which ensures you will be up and running the following after your computer/server crashes.



Their ThinkPad laptops set the standard for business computing. Tough as nails and reliable, these laptops and 2-in-1s keep you productive in any environment. And it gives you the tools you need – from high-end processing and graphics to cutting-edge touchscreen technology, from pen support to epic battery life, ThinkPad keeps you productive and engaged wherever you are.



Registered Partner

Bono Technology works with industry-leading security as a service to protect your users and all of their devices, with simplified deployment and management. Cloud-based email protection that integrates with Office 365, Google Apps and more. Symantec Endpoint Encryption powered by PGP Technology provides strong full-disk and removable media encryption with robust management capabilities.

## Reseller relationships

In addition to partnerships that certify us to offer top global IT products and services, Bono Technology Solutions has several reseller relationships. These enable us to act as your channel for leading technologies, while using our experience, knowledge, service commitment and support to ensure a smooth, streamlined and hassle-free IT process.

## EMPOWERMENT PROFILE

Bono Technology Solutions recognizes the value inherent in black economic empowerment and considers genuine diversity management as a sound business practice. We are committed to creating a workplace in which individual differences are valued and all employees have the opportunity to contribute to the achievement of business objectives, as part of an environment in which everyone is treated fairly and with respect.

As a conscientious employer, the strategic objective is to have individuals from previously disadvantaged groups represented in different fields at all organizational levels.

This can only be accomplished with pro-active participation, to create a situation where all employees can equally compete, on the basis of merit, for available opportunities.

Bono Technology Solutions will actively strive to develop all individuals in order to attain their full potential. We are a 100% owned and black empowered company, 50% women owned that is committed to the expansion and upliftment of all communities in South Africa.

## PEOPLE

### Staff

Bono Technology Solutions has a policy of employing only the brightest minds. We seek out individuals who are highly qualified and are able to add immense value to our clients. We firmly believe that our success is based on our staff they make our company the reputable Managed IT Services it is today.

### Management

Bono Technology Solutions acknowledges the individual in each of its staff members, including those in management, but it is as a unit that Bono Technology's managerial team subscribes to the following principles: an abiding

dedication to IT excellence and global best practices; a sincere commitment to making clients' and a genuine respect for transparency and integrity. In addition to this, Bono Technology's management is made up of engaging and experienced personalities who are easily able to build long-term relationships with both current and prospective clients.

## CONTACT US

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